

Quick Help and Tips



What should I do if I have a snowy picture (or a blue or black screen) on TV2?

Check to make sure your TV (and if connected, your VCR) is tuned to the correct channel. Unless changed, factory default for TV2 is channel 60. Refer to the "How to Watch TV on TV2" section in this guide for correct channel setup or use the RECOVER button.



Why does my TV2 display a moving DISH Network logo that says "Shared view is currently disabled"?

Your satellite receiver is in "Single Mode" and "Shared View" is disabled. To watch what TV1 is watching, simply enable the Shared View option. To watch a program on TV2 that is different than what is being viewed on TV1, press the MODE button on the front of the satellite receiver to put it in Dual Mode. See your *User's Guide* for Shared View options.



What should I do if my remote control doesn't seem to operate my satellite receiver?

- Try pressing the SAT Mode button.
- Check to make sure you are using the correct remote (TV1 or TV2) for the desired location.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).



Why does my receiver change channels and do things on its own?

You may have a neighbor that also has a UHF remote that is controlling your receiver. Simply change your remote control address. See your *User's Guide* for instructions.



What would affect my satellite signal?

- Look for obstructions in front of your satellite dish such as new tree or plant growth.
- If you are still experiencing signal interruptions, contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.



What would cause programs to disappear from My Recordings?

The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.



Tip: To skip ahead 24 hours in the Program Guide, press the SKIP FWD button on the remote. To back up 24 hours, press the SKIP BACK button.

POWER



Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button on both remote controls to turn your receiver off when not in use.

MODE



Tip: To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.

POWER

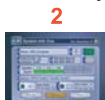
Tip: Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver will return to normal operation within a few minutes.

Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



1 Press and hold the RECOVER button until all mode buttons light up.



2 If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.



3 Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.



4 Press the SELECT button to end the procedure and return to satellite programming.

QUICK REFERENCE GUIDE

Two-TV DVR Satellite Receiver

Keep this guide in your TV2 viewing area

Look inside for important tips to operate your satellite receiver



Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

Indicates HD channels

A&E	118	Film Fest HD	9480	QVC	226
ABC Family	180	Fine Living	113	Rae HD	9470
AMC	130	Food Network	110	Research TV	9400
America's Preview Channel	221	Fox Movie Channel	133	Resort & Residence Channel	216
Angel One	282	FOX News Channel	205	RFD-TV	9409
Animal Planet	184	Fox Reality	190	Rush HD	9476
Antimania HD	9474	Fox Soccer	149	SCI FI Channel	122
BBC America	135	Free Speech TV	9415	Science Channel, The	193
Beauty & Fashion Channel	225	Fuse	158	Shop at Home	224
BET	124	FX	137	ShopNBC	228
Biography Channel, The	119	G4	191	SI TV	159
Bloomberg Television	203	Galavisión	833	SOAPnet	188
Boomerang	175	Gallery HD	9472	SPEED	150
Bravo	129	GamePlay HD	9485	Spike TV	168
BYUTV	9403	Go! TV	407	Style	115
Cartoon Network	176	Golf Channel, The	401	TBN	260
CCTV2	265	Great American Country (GAC)	167	TBS	139
CCTV2&F	884	GSN	116	TelFutura (East)	830
GMT	166	Hallmark Channel	185	TelFutura (West)	831
CNBC	208	HDNet	9422	Tennis Channel, The	400
CNBC World	207	HDNet Movies	9423	The Movie Channel (West)	329
CNN	200	HDNews	9482	The Movie Channel xtra (West)	330
CNN Headline News	202	Healthy Living Channel	223	TLC	183
CoLours TV	9407	HGTV	112	TNT	138
Comedy Central	107	History Channel, The	120	TNT HD	9420
Court TV	204	History International	121	Toon Disney	174
C-SPAN	210	HITN	843	Travel Channel	215
C-SPAN2	212	HorseRacing TV	404	Treasure HD	9473
CSTV	152	HSN	222	Turner Classic Movies	132
Discovery Channel	182	iDrive TV	217	Turner South*	437
Discovery HD Theater	9421	Independent Film Channel (IFC)	131	TVG	405
Discovery Health	189	International Music Feed	157	TV Guide Channel	102
Discovery Home	194	iShop	229	TV Land	106
Discovery Kids	179	Jewelry Television	707	TV Outlet Mall	219
Discovery Times	192	KBS World*	704	Ultra HD	9470
DISH Network PPV in HD	946	Kong Fu HD	920	Ultra HD	9427
Disney Channel (East)	172	Lifetime	108	University of California TV	9412
Disney Channel (West)	173	Lifetime Movie Network	109	University of Washington TV	9404
DIY	111	Linkmedia	9410	Univision (East)	827
Documentary Channel	197	Men's Channel, The	218	Univision (West)	9408
E! Entertainment Television	114	Military Channel	195	USA Network	105
Encore (West)	341	Monsters HD	9481	VH1	162
Encore Action	343	MSNBC	209	VH1 Classic	163
Encore Drama	345	MTV	160	WE: Women's Entertainment	128
Encore Love	346	MTV2	161	Weather Channel, The	214
Encore Mystery	344	mun2	838	WGN	239
Encore Wam	347	NASA	213	World Cinema HD	9475
Encore Westerns	342	National Geographic Channel	186	WorldSport HD	9477
Equator HD	9471	NFL Network	154		
ESPN	140	Nickelodeon Games & Sports	177	ADDITIONAL CHANNELS	
ESPN HD	9424	Nickelodeon/Nick at Nite (East)	170	Audio Music Channels	923-981
ESPN2	144	Nickelodeon/Nick at Nite (West)	171	DISH Network Pay-Per-View	455-539
ESPN2 HD	9425	Nicktoons Network	170	Local Channels	8009-9318
ESPN Classic	143	NOCOLITE TV	160	Regional Sports Networks	409-438
ESPNNews	142	Northern Arizona University	9411	SIRIUS Music Channels	6001-8116
ESPNU	148	Outdoor Channel, The	153		
EWTV	261	Oxygen	927	DishHD BRONZE Entertainment Package	
Family Room HD	9486	PAX TV	181	DishHD SILVER Entertainment Package	
				DishHD GOLD Entertainment Package	

* FREE Spanish audio feed. Audio disponible en español.

1 = Available at no cost to all DISH Network customers. CCTV channels require DISH 500, DISH 1000 or SuperDISH antenna. KBS World requires SuperDISH antenna pointed at 121° orbital location and subscription to outlying programming. Additional fees may apply for easting DISH Network customers to upgrade their dish antenna. 2 = DISH Network PPV requires additional fees to view. 3 = TelFutura East is available to subscribers in the Eastern and Central time zones. TelFutura West is available to subscribers in the Mountain and Pacific time zones. 4 = Available in Georgia, Mississippi, S. Carolina, Tennessee and sections of N. Carolina.

HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel). DishHD Platinum includes DishHD GOLD package plus all four premium movie packages and NBA TV (channel 402).

Movie Packages

HBO	300	Starz (East)	350
HBO (East)	300	Starz (West)	351
HBO (West)	303	Starz Cinema (East)	353
HBO2 (East)	301	Starz Cinema (West)	354
HBO2 (West)	304	Starz Kids & Family	356
HBO Comedy	307	Starz Edge	352
HBO Family	305		
HBO Latino	309	CINEMAX	
HBO Signature	302	5StarMAX	314
HBO HD	9456	ActionMAX	313
		Cinemax (East)	310
		Cinemax (West)	311
		MoreMAX	312
STARZ!			
Starz InBlack	355		
Encore (East)	340		

SHOWTIME UNLIMITED

FLX	333
The Movie Channel (East)	327
The Movie Channel xtra (East)	328
Showtime Too	320
Showtime (East)	318
Showtime Bayed	319
Showtime Extras	322
Showtime Showcase	321
Sundance Channel	322
Showtime HD	9460

* FREE Spanish audio feed available. Audio disponible en español.

HD movie channels available with subscription to DishHD Platinum package. HBO movie package or Showtime movie package. HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel).

Features of Your Remote Control 2

To use most of the features described in this section, make sure you are in **SAT** mode by pressing the **SAT Mode** button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.

SAT Mode
Press to control your satellite receiver, TV power, volume and mute

TV Mode
Press to control your TV

VCR Mode
Press to control your VCR

AUX Mode
Press to control other components such as a DVD player

Receiver & TV Power
Top button turns the receiver on/off, bottom button turns the TV on/off

Menu
Access receiver features and settings

Themes
Search for programs using Themes

Recall
Go back to last channel viewed

Info
Display program information

Digital Video Recorder (DVR) Buttons
Pause live TV and play or record programming

Recover
Recovers satellite programming if your TV input or channel has changed

Picture-In-Picture (PIP) Buttons
Watch two separate programs at once (in Single Mode)

Format
Changes the picture to the desired width to match the program you are viewing

Page Buttons
Page up/down in menus and display options

Program Guide
Display current and future satellite program listings

Arrows/Select Buttons
Channel up/down, navigate through menus/guides and select a desired option

Browse
See what is on other channels while watching TV

View Satellite Program
Exit any menu/guide and go back to viewing live TV

DISH
Explore interactive TV features

Number Buttons
Enter a channel number, or select menu items

Search
Search for a program

Remote Key
Green with number 1 indicates TV1
Blue with number 2 indicates TV2

Note: Your remote may look slightly different than what is shown here.

Device Codes:

TV: _____ VCR: _____ AUX: _____

My remote is programmed in Limited Mode (check box):

Tip: Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

Enhance Your TV Experience

Tune to DISH Network
FYI Channel 101

dishnetwork.com

Press DISH button
and select Service

See the
User's Guide

How to Watch TV on TV2 2

TV2 viewing locations are identified with a blue key on your remote and the blue TV2 logo on the TV screen



To watch satellite TV or if you lose video:

Set TV to _____

(Channel/Input)

VCR must be _____
(On/Off)

Set VCR to _____
(Channel/Input)

Watching Your Satellite Programs

To operate your satellite receiver you must be in **SAT** mode by pressing the **SAT Mode** button



Turns the Satellite Receiver On or Off

Turns the TV On or Off

Finding a Program to Watch

Channel Up/Down one program at a time

OR

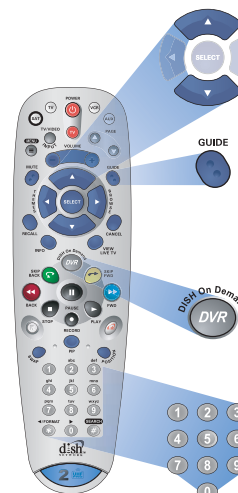
Select a program from the Program Guide

OR

Find and play a recorded program

OR

Enter a channel number from the Channel Directory



Program Guide Channel Color Key

■ Blue - Satellite Programming

■ Yellow - Digital Off-Air Programming (off-air antenna required)

■ Red - Call to order this channel

■ Green - Use your remote to order this channel



Digital Video Recorder

Get to recorded programs

Skip back 10 seconds in a program

Reverse at 4 different speeds

Stop playback or recording

Record a program

Freeze programs

Skip forward 30 seconds in a program

Fast forward at 4 different speeds

Starts playback of a program