

**BOSE**®

# Bose® in-ear headphones



309467

**BOSE**®  
*Better sound through research*®

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Framingham, MA 01701-9168 USA  
AM309467 Rev.00

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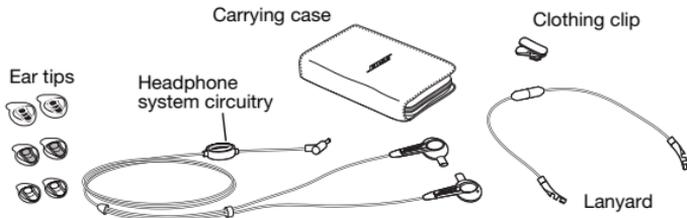
## ENGLISH

### Welcome

Thank you for purchasing the Bose® in-ear headphones. Bose® in-ear headphones offer a combination of lifelike audio performance and comfortable fit not available from most conventional earbuds. Proprietary Bose technologies provide a level of listening pleasure with performance that's faithful and realistic. Three sizes of ear tips allow them to rest gently and softly in the outer bowl of the ear (not your ear canal).

Your headphones include:

- Small (white), medium (gray), and large (black) ear tips. Medium tips already attached.
- Carrying case
- Optional stability enhancement lanyard
- Optional clothing clip



### Importance of Proper Fit

Unlike some products that need to be pushed into the ear canal to perform as intended, Bose in-ear headphones are designed to rest comfortably in the bowl of the ear. Because of this, they may feel different at first from what listeners are accustomed to. The soft silicone ear tip barely contacts the opening to the ear canal; it provides just enough contact to secure the headphones in place comfortably without forming a tight, isolating seal.

### Using your headphones

Bose® in-ear headphones are packaged with medium-sized silicone ear tips installed; small- and large-sized ear tips are also included in the package. Locate the left (L) and right (R) markings on the headphones and gently insert the tips into the bowl of your ear. Do not attempt to wear the headphones without the ear tips.

The headphones should be pushed into the ear far enough to establish a secure fit but not so far that they become uncomfortable. Some users may find that the small or large sizes provide a more appropriate fit. It is also possible that some listeners may prefer different sizes of ear tips for each ear.

Larger sizes may be preferable if users plan to use them during certain activities such as exercise. One size larger ear tip may offer a little more contact with the ear, enhancing stability.

We encourage each user to experiment with the different ear-tip sizes until finding the combination that works best for them.



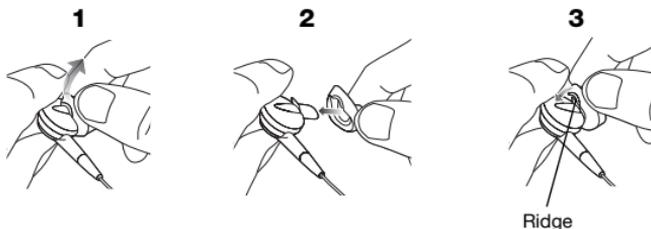
**Correct**



**Incorrect**

### Changing ear tips

1. Gently remove the existing ear tip by peeling up from its large rounded side.
2. Slide the replacement ear tip over the nozzle of the headphone.
3. Press the ear tip securely into place until you feel it latch. The ridge on the headphone should fit into the slot on the inside of the ear tip.



### Connecting to an audio device

You can connect the headphones to any device that has a 3.5 mm stereo plug.

1. Turn down the volume of the audio device.
2. Plug the headphones into the audio output jack on the device.
3. Put on the headphones.
4. Slowly turn up the volume on the device to a comfortable listening level.

### Using the “enhancement” features of audio devices

Many portable audio devices include features or settings which electronically alter the audio signal sent to the headphones. These may include “bass boost” or other EQ settings. Other features may serve to limit volume out such as “sound check” or “volume limit.” Finally, other features add spatialization effects such as “Surround”, “SMS”, “WOW”, or “3D.”

The Bose® in-ear headphones were designed to deliver high quality, balanced sound and deep, low notes without the need for any artificial enhancement. Therefore, when using the headphones we recommend that you first turn off all the enhancement features before making any personal adjustments to the audio settings.

### Using the optional stability enhancement accessories

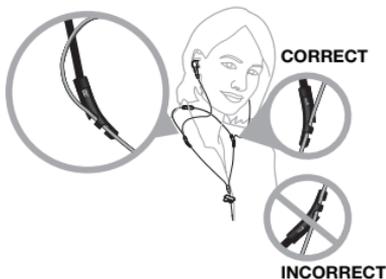
You may find the stability of the Bose® in-ear headphones is improved during certain activities, such as exercise, when using either the supplied lanyard or clothing clip. Either optional accessory will reduce some of the downward pull from the cord and may be used separately or together.

#### Using the lanyard

1. Attach the headphone cord through the right (R) and left (L) lanyard connectors approximately 10 inches (25.4 cm) below each ear piece.

**Important:** Make sure the L and R marks point up toward the ear pieces.

2. Pull the lanyard over your head and allow it to rest behind your neck.
3. Fit the headphones into your ears as described in the headphone owners' guide.
4. Adjust the lanyard connectors to make enough slack above the lanyard connectors so that any downward pulls on the plug end of the cord are not felt in the ears.



**Note:** Lanyard has a built-in safety release that separates when forcefully pulled.

#### Using the clothing clip

1. Attach the headphone cord to the connector on the back side of the clip.
2. Attach the clip high up on your shirt or collar, allowing for slack above the clip.
3. Adjust clip position until there is enough slack in the cord above the clip that any downward pulls on the plug end of the cord are not felt in the ears.



## Cleaning

Your headphones may require periodic cleaning:

- Ear tips: First, remove them from the headphones and wash the tips with a mild detergent and water. Make sure you thoroughly rinse and dry them before putting them back on the headphones.
- Headphone nozzles: Clean the nozzles only with a dry, soft cotton swab or equivalent. Never insert any cleaning tool into the nozzle opening.
- Lanyard: Detach lanyard and wash with mild soap and water.

## WARNINGS:

- *Contains small parts which may be a choking hazard. Not suitable for children under age 3.*
- *This product contains magnetic material.*
- *Long-term exposure to loud music may cause hearing damage. It is best to avoid high volume levels when using headphones, especially for extended periods.*
- *Do not use these headphones when operating a motor vehicle on a public road, or where the inability to hear outside sounds may present a danger to you or others.*

## CAUTIONS:

- *Sounds that you rely on as reminders or warnings may have an unfamiliar character when using headphones. Be aware of how these sounds may vary in character so you can recognize them as needed.*
- *Do not drop, sit on, or allow the headphones to be immersed in water.*



This product conforms to the EMC Directive 89/336/EEC. The complete Declaration of Conformity can be found at [www.Bose.com/compliance](http://www.Bose.com/compliance).

## Troubleshooting

If you experience any trouble using your headphones, try the following troubleshooting instructions. If you still need help, see the contact information on the inside back cover for assistance in your area.

Problem	What to do
No audio/ Intermittent	Make sure that the headphone plug is securely connected to the headphone jack (not the line out jack) of the audio device.
Excessive bass	Turn off any bass boost or other audio enhancement features on the audio source.
Low volume/ poor audio	Turn off any "sound checker" or other audio signal altering features on the audio source.
Eartips falling off	Make sure to securely attach the eartips on the tip and housing and pressing the tip into place.
Lost eartip	Contact the service representatives appropriate for your region (on back page) to order replacements.

## Replacement parts and accessories

Accessories or replacement parts can be ordered through Bose Customer Service. See the contact information for your area included in this guide. For replacement ear tips, call 1-800-819-7032 (US only).

- Carrying case
- Ear tips (S/M/L)
- Stability enhancement accessories